

Dear Commissioners:

Stop hidden phone fees so I can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations. CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue.

Phone bills should be truthful and easy to understand. First of all consumers have the right to know exactly what we get charged on an bill. IE a total break down as to everything you are being billed for an also in the fine print, why you are being billed for this..I had A gas company send me a seperate bill for 30 dollars..It came seperate from my ussual bill..I called the company an asked them, what is this other bill for 30 dollars..I ended up just about calling an camplaining to everyone in that company it seemed before i got a straight answer.It turned out somewhere in the city (I was living in) they dug the street up an replaced some gas lines..They charged every home owner 30 dollars to make up for the cost in repairing the pipes an the street repairs.Definately Not a fair thing to do..

Well to summ things up.thier shouldn't be any hidden charges on the phone bills.People have the right to know where their money is going..

Because this practice is tolerated by the FCC, long distance and wireless phone companies are able to hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check I have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices when shopping for service.

Many states are stepping up to address this problem. They should be allowed to proceed. However, the FCC shouldn't shirk its responsibility, nor limit states from doing more.

The FCC should immediately grant the NASUCA petition to investigate billing practices, and prohibit phone and wireless companies from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.